

Dear Customer,

CompuWeigh is 100% open and fully ready to support you.

We are designated as both a manufacturing company and an essential provider to the food, agricultural and ethanol industries and will therefore be able to provide the services that you expect from us to help run your daily operations in these trying times.

At the same time, we have taken steps to keep our team safe so that we can properly support you both in terms of technical support and supplying you with the equipment you need.

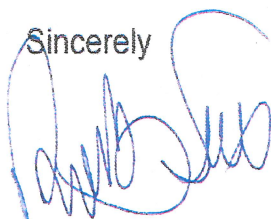
Here are some of the ways CompuWeigh is helping to curb the spread of COVID-19:

- Much of our work is software programming and support, and those engineers are working remotely and connecting to our main servers. Where necessary we can link to your systems through CompuWeigh's office network
- Administrative staff work in their own offices and are strictly adhering to minimum 6-foot social distancing
- We have reduced the number of staff in the Production and Shipping areas and spaced out the work areas to follow the CDC guidelines
- The whole office is subject to cleaning and disinfecting multiple times a day
- Non-CompuWeigh employees, contractors and vendors are not permitted to enter the building
- We have eliminated in-person meetings by using WebEx and Skype video conferencing
- Where feasible, desk phone numbers have been redirected to the employee's personal phone so you will still be able to reach us by phone

May you, your family and friends remain safe in these difficult times of uncertainty.

CompuWeigh Corporation will always be here to help.

Sincerely



Robin Sax  
C.E.O.